

# Bop Tots

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## Important Information

### **Cancellation of Classes**

Bop Tots reserves the right to cancel classes without refund (if paid upfront) due to exceptional circumstances beyond our control (e.g. fire, flood, adverse weather conditions etc.), if possible and subject to availability, we will always try to run a "catch up" class at an alternative time. Contact will be made as soon as possible via phone and email in the event of cancellation of a class.

If you can no longer attend, please cancel your booking online via your email confirmation or via email ([info@boptots.co.uk](mailto:info@boptots.co.uk)). Refunds cannot be given once payment has been made, but pay as you go tickets cancelled before 8am on the day of the class can be transferred to another date (tickets may only be transferred once). If you have booked a pay as you go ticket and do not attend without informing Bop Tots by 8am you will be charged the full class fee and invoiced via email to pay by card within 7 days of the missed class.

### **Class Booking/Registration.**

You will be required to book your space each week/half term via the online booking system before attending a class. Once Registered with Bop Tots, your details will be held on file, if you would like your details removed please contact [info@boptots.co.uk](mailto:info@boptots.co.uk).

### **Data Protection**

Declaration: All information held on file relating to the customers of Bop Tots classes will not be used for any other purpose other than for the purpose of contacting you regarding Bop Tots. The full Data Protection Policy can be viewed during booking or at [www.boptots.co.uk/class-documents](http://www.boptots.co.uk/class-documents).

### **Gift Vouchers**

Bop Tots gift vouchers are valid for 6 months from the date of purchase and must be redeemed via the online booking system before the date shown on the voucher. To redeem your voucher please visit [www.boptots.co.uk/booking](http://www.boptots.co.uk/booking), choose your preferred class time & location and select the 'pay as you go' ticket option. Proceed to the next page and enter your voucher code as a discount code before clicking the 'Book Now' button. Please note only one voucher code can be used per booking so if you have multiple vouchers please book each class ticket separately. Once the voucher has been redeemed, the terms stated in the **Cancellation of Classes** section above apply.